Brown & Brown

What's Been Going On and What's Next In Employee Benefits Strategies?

Agenda

Introduction

Current Environment Employee Benefit Space

PFA

Participating Funding Arrangement

Technology Health Joy Example Decreases Friction for Employee

RPM

Risk Pool Management

Rx

Prescription Drugs Generics/Brand/Specialty

Armadacare

Benefits Specifically for High Performers

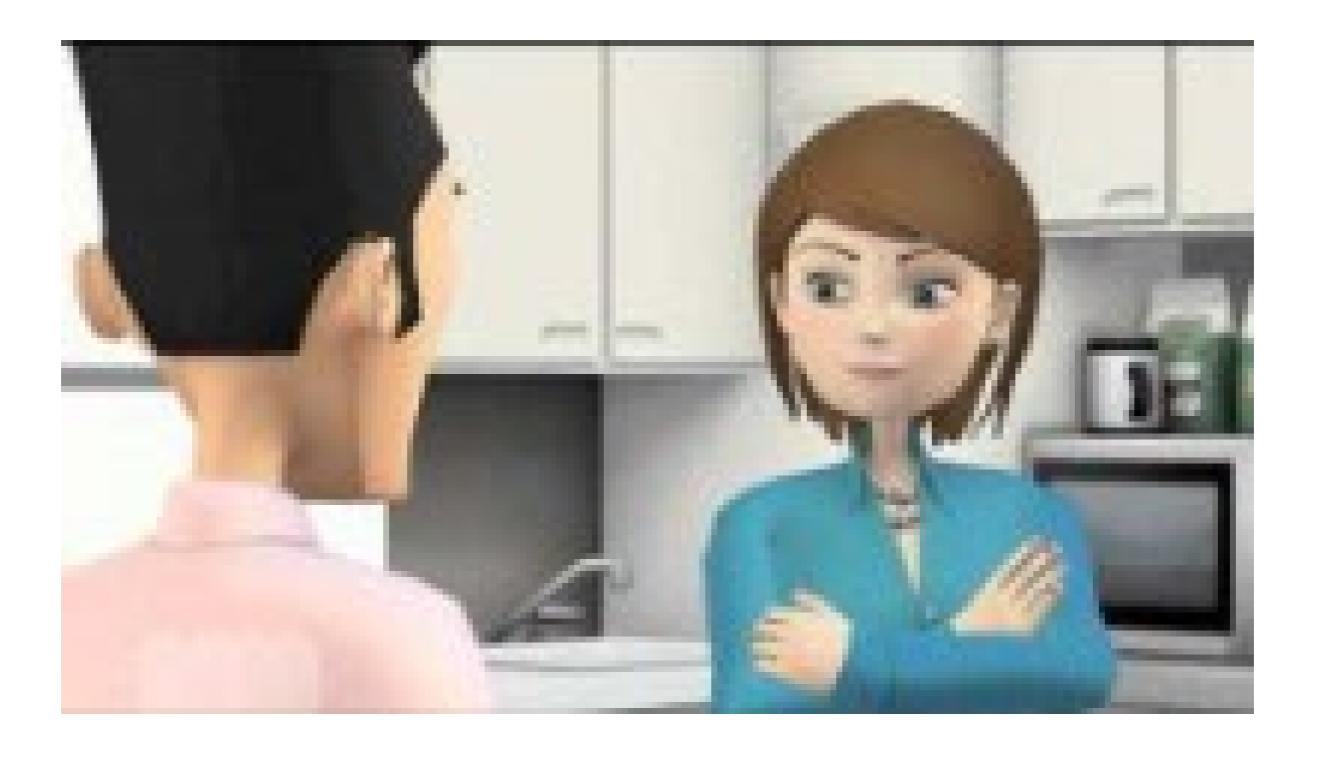
Human Interaction-Again

Engaging with the client face to face How about that?

Conclusion

Where We Going?

Open Enrollment? What's That?



Introduction - Current Environment - Employee Benefit Space

Companies have two Trusted (Hopefully) Consultants – P&C/Commercial Broker and An Employee Benefits Broker

With Employee Benefits – Very involved, overwhelming, 25%-40% of total compensation, We have had ACA for a while now, Healthcare is still biggest issue/problem child in Employee Benefits

Continued Focus On Healthcare

After Salaries...largest expense on the P/L \$13k cost / EE - \$7k-\$9k for individuals - \$22k-\$30k for families 8%-12% on average still - for Healthcare Increases

Healthcare and Other Employee Benefits

Not too much of a change last 12 years

Dental (1/10th the cost of medical) plans still relatively the same, as long with group long term and life insurance Significant changes outside of Healthcare

Technology/AI/Apps! - Everything faster, quicker, more efficient (Is it – Overload ?!?!?!) Paid Family Leave in many states across the country (Challenges for HR Teams and Companies)

Introduction - Current Environment - Employee Benefit Space

Healthcare (Medical Insurance) Focus – Historical and, still, Current State of WHATS GOING ON – Still Looking for SAVINGS

- 1. Not necessarily looking to save money...But employers want savings to increse benefits! (Not like years ago different work environment)
- 2. Let's try to get rid of deductibles, coinsurance, copayments and other costs for consumer that have been added pasts 12 years?
- 3. Pretty easy to maintain/keep your provider/DR and Hospital Most providers and doctors are in all medical carriers' networks
- 4. Still Maybe change medical carriers? 3% savings to move? Used to be 10%-12% savings to move carriers; change deductible or plan design...not much savings and EEs will not be happy
- 5. ARE THERE STRATEGIES TO SAVING ON MEDICAL INSURANCE?!?!?!? YES, OUTSIDE THE SYSTEM

Companies Medical Insurance based upon the state the company is HQ'd

Different Markets

- 1. Small Group Under 51 EEs (some States under 100) Community Rates with some adjustment for demographics, industry and area
- 2. Community Rated By Class 51-100 EEs More adjustments to the rates...market can negotiate/get lower rate if carrier wants business, no financials / claims shared (Not statistically sound)
- 3. Larger Market 100 EEs Claims experience / utilization by group tends to be available; insurance carrier making or losing money on company Loss Ratio ~ 86%, if so trend increase
 - a. Fully Insured Carrier takes the risk Companies live/die by if any large claimants exist (\$150k, \$500k or \$1.0M) If so, increase larger than 10%-12%; If no large claimants – renewal in the 3%-6% range

Introduction - Current Environment - Employee Benefit Space

Larger Market (Continued)

b. Self Insured – Company takes the risk – with Stop Loss –Savings opportunities in the 5%-7% range; with some risk...and lot of opportunity in Medical and Rx for more savings (unbundle, Reference Based Pricing (RBP), Network Management, no state mandates – could be another 5%-7% Savings. Totals 10%-14% savings

When does a company move to self insured funding arranagement?

- i. When it makes sense (purposely vague)
- ii. Usually based upon ho financial sensitive CFO is Risk Adverse or Risk Preferrence
- iii. Should be explored annually
- c. Rx tends to be 20%-30% of overall medical costs (that .25*\$13k or \$3.25k/EE for Rx
 - i. Blackbox for member, client/company and many EB consultants Generic 0%, Brand 6%, Specialty Rx 25% **Trends**
 - ii. Medical carrier/PBM (Pharmacy Benefit Manager) get paid and makes a lot of money every time a script is filled
 - iii. There are Big Big Savings opportunities for Self Funded clients in Rx-Land,
 - 1.REBATES from Manufacturers Need to be audited
 - 2. Companies Can Implement Copayment Assist Program for Specialty Rx Uses (Reimbursement from Rx Manufacturer
 - a.1% of population in employer group are Specialty Rx uses can easily save \$6000 / EE / Year
 - b.1000 EE company has 2,300 members, 1% is 23 members saving 6k/year or 138k RFC

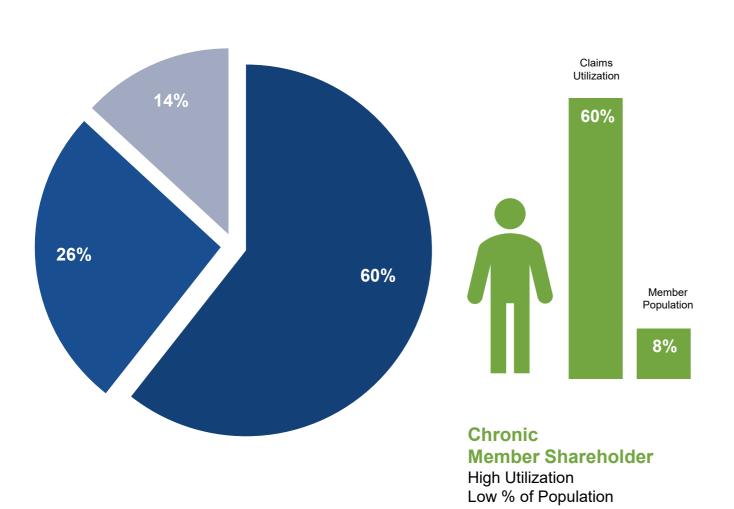
B Brown & Brown

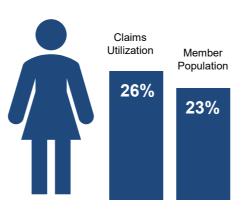
STRATEGY #1 The Participating Funding Arrangement (PFA)

Health Care Expenditures

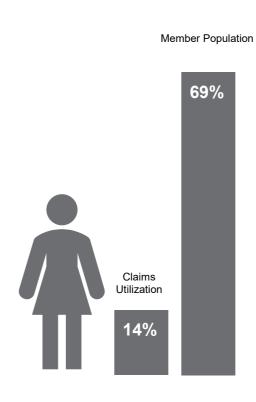
WHERE CLAIMS COME FROM

Claims Utilization



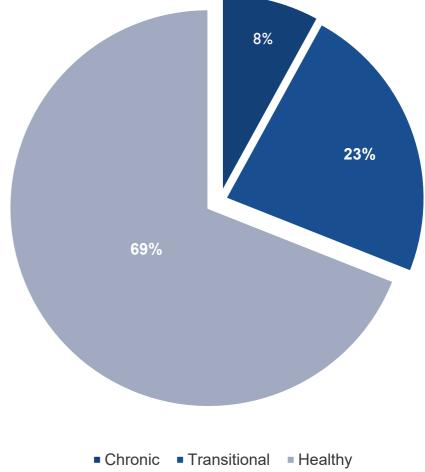


Transitional Member Shareholder Moderate Utilization Moderate % of Population



Healthy Member Shareholder Low Utilization High % of Population





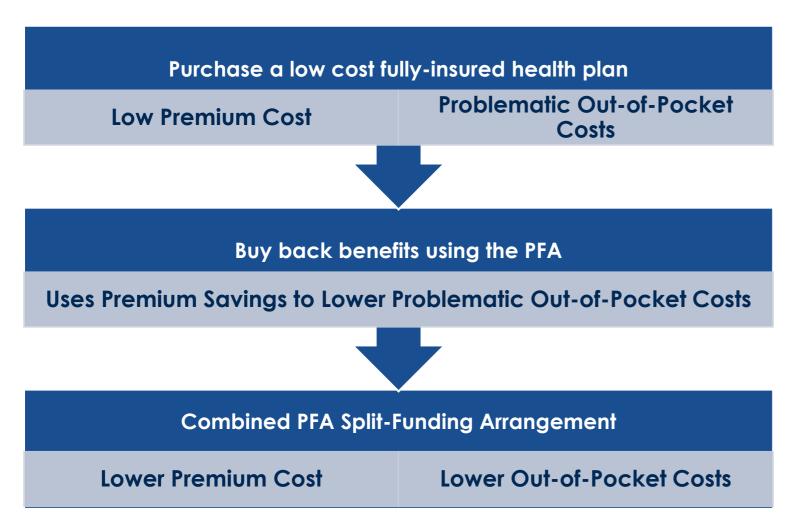


What is a PFA?

PARTICIPATING FUNDING ARRANGEMENT™

The PFA is a split-funded arrangement, combining medical insurance coverage and self-insured cost-sharing coverage

How a PFA Works:



- PFA allows Employer Shareholders and Member Shareholders to share in collective health costs, creating an opportunity to build a surplus for the Community Shareholder.
- A potential surplus is created based on Member Shareholder utilization
- PFA strategy allows companies to keep the same medical carrier, same plan design and still save between 8%-15% in medical costs

FULLY INSURED EQUIVALENT

INSURAN	ICE PLAN		
Deductibles (Single / Family))		
Office Visit / Specialist			
Emergency Room			
Urgent Care			
Inpatient			
Day Surgery			
High Tech Radiology			
X-Rays			
Labs			
Prescription Drugs - 30 Day I	Retail		
Prescription Drugs - 90 Day I	Mail Order		
Coinsurance %			
Out of Pocket Maximum			
Enrollment	t Breakout		
Individual Enrollment	357	245	21
Family Enrollment	269	89	1
Monthly Premium		·	
Annual Premium			

Blue Cross Blue Shield - HEALTH PLAN CURRENT PLAN RATES				
HMO Blue New England Enhanced Value	HMO Blue New England Options Deductible	Access Blue New England Saver		
None	Enhanced: None ; Standard: \$500/\$1,000 Basic: \$2,000/\$4,000	\$2,000 / \$4,000 (non-embedded)		
\$25 copay / \$40 copay	Enhanced: \$20/\$50 ; Standard: \$30/\$50 ; Basic: \$55/\$50	Deductible then; \$15 copay / \$25 copay		
\$150 copay	\$150 copay	Deductible then; \$150 copay		
\$40 copay	\$50 copay	Deductible then; \$25 copay		
\$500 copay	Enhanced: No charge ; Standard & Basic: Deductible applies	Deductible applies		
\$250 copay	Enhanced: No charge ; Standard & Basic: Deductible applies	Deductible applies		
\$100 copay	Enhanced: \$50 copay ; Standard: Ded then \$50 ; Basic: Ded then \$450	Deductible applies		
No charge	Enhanced: No charge ; Standard & Basic: Deductible applies	Deductible applies		
No charge	Enhanced: No charge ; Standard & Basic: Deductible applies	Deductible applies		
\$15 / \$30 / \$50	\$15 / \$30 / \$50	Deductible then; \$15 / \$30 / \$50		
\$30 / \$60 / \$150	\$30 / \$60 / \$150	Deductible then; \$30 / \$60 / \$150		
20% DME	20% DME	20% DME		
\$2,000 / \$4,000	\$5,000 / \$10,000	\$6,450 / \$12,900		
\$925.10	\$812.13	\$785.90		
\$2,358.51	\$2,070.52	\$2,003.62		
\$964,699.89	\$383,248.13	\$18,507.52		
\$11,576,398.68	\$4,598,977.56	\$222,090.24		

PFA / HRA / HSA Plan Information

None

CURRENT STRATEGY - HRA or HSA

Current Annualized Premium	\$16,397,466.48	
	. , ,	



FINAL

		Blue Cross Blue Shield - PFA - FINAL		4
INSURANCE PLAN	HMO Blue N	E Basic Copay	Access Blue NE Basic Saver II	
Deductible (Single /Family)	\$2,000	\$3,300 / \$6,450		
Office Visit / Specialist	\$25 / \$4	Deductible then; \$50 copay / \$75 copay		
Emergency Room	Deductible the	Deductible then; \$750 copay		
Urgent Care	\$40 0	Deductible then; \$75 copay		
Inpatient	Deductible the	Deductible then; \$1,000 copay		
Day Surgery	Deductible the	Deductible then; \$1,000 copay	1.	
High Tech Radiology		n; \$1,000 copay	Deductible then; \$1,000 copay	
X-Rays		en; \$25 copay	Deductible applies	
Labs		en; \$25 copay	Deductible applies Deductible applies	
Prescription Drugs - 30 Day Retail		40 / \$60	Deductible then; \$15 / 50% / 50%	
Prescription Drugs - 90 Day Mail Order		80 / \$180	Deductible then; \$30 / 50% / 50%	
Coinsurance %		DME	20% DME	
Out of Pocket Maximum		\$12,900	\$6,450 / \$12,900	
Enrollment Breakout		ince Carrier (FIXED COST)	Billed Rates From Insurance Carrier (FIXED COST)	4
Individual Enrollment 345 233 19	\$790	6.58	\$630.40	
Family Enrollment 262 86 1	\$2,03	30.87	\$1,607.19	2
Monthly Premium	\$1,167	,168.81	\$13,584.79	
Annual Premium	\$14,006	,025.72	\$163,017.48	
25.0	PFA - Plan Specs - Member Responsibilities	PFA - Plan Specs - Member Responsibilities	PFA - Plan Specs - Member Responsibilities	
PFA Plan Information	Claims Feed	Claims Feed	Claims Feed	
Deductible (Single / Family)	None	\$1,000 / \$2,000	\$2,000 / \$4,000	7
Office Visit / Specialist	\$25 / \$40 copay	\$25 / \$40 copay	Deductible applies	
Emergency Room Urgent Care	Deductible applies \$40 copay	Deductible applies \$40 copay	Deductible applies Deductible applies	
Inpatient	Deductible applies	Deductible applies	Deductible applies Deductible applies	٦,
Day Surgery	Deductible applies	Deductible applies	Deductible applies	ا ا
High Tech Radiology	Deductible applies	Deductible applies	Deductible applies	
X-Rays	Deductible applies	Deductible applies	Deductible applies	
Labs Prescription Drugs - 30 Day Retail	Deductible applies \$20 / \$40 / \$60	Deductible applies \$20 / \$40 / \$60	Deductible applies Deductible then; \$15 / 50% / 50%	
Prescription Drugs - 90 Day Mail Order	\$40 / \$80 / \$180	\$40 / \$80 / \$180	Deductible then; \$30 / 50% / 50%	
Coinsurance (if applicable)	20% DME	20% DME	20% DME	
		ED PLAN COSTS (Variable Self-Insured Costs) - Includes Non-P		4
Administration Cost (Annual Fee Separate)	Monthly PSPM Fee:			4
Projected PFA Plan Payment By Group	\$2,045,975.52	\$426,953.16	\$31,001.88	4
Annualized Monthly Administrative Costs	\$120,186.00	\$63,162.00	\$3,960.00	
Total Projected (Budgeted) PFA Costs	\$2,166,161.52	\$490,115.16	\$34,961.88	
Enrollment Breakout	PFA Rates (Added To Billed Rates From Insurance Carrier)	PFA Rates (Added To Billed Rates From Insurance Carrier)	PFA Rates (Added To Billed Rates From Insurance Carrier)	
Individual Enrollment 345 233 19	\$178.20	\$88.45	\$134.51	
Family Enrollment 262 86 1	\$454.33	\$235.28	\$357.80	5
Monthly Premium	\$180,513.46	\$40,842.93	\$2,913.49	
Annual Premium	\$2,166,161.52	\$490,115.16	\$34,961.88	
Enrollment Breakout	COMBINED Rates (To be used as payroll and COBRA rates)	COMBINED Rates (To be used as payroll and COBRA rates)	COMBINED Rates (To be used as payroll and COBRA rates	\prod
Individual Enrollment 345 233 19	\$974.78	\$885.03	\$764.91	7
Family Enrollment 262 86 1	\$2,485.20	\$2,266.15	\$1,964.99	6
Monthly Premium	\$987,423.24 \$401,101.96		\$16,498.28	
Annual Premium	\$11,849,078.85		\$197,979.36	
	V11,073,070.03		¥157,373.30	_
Current Annualized Premium		\$16,397,466.48		
Projected Annualized Premium	\$16,8 <u>60,2</u> 81.76			
Annualized Premium Comparison	\$462,815.28			
Percentage Difference	2.8%			
· · · ·	· -			



HIGHLIGHTS

- BCBS MA as is Renewal was 12.6%
- By Moving from A Traditional Offering to PFA we were able to reduce the total projected cost to a 2.8% increase vs Current
- A savings of \$1,535,005 Compared to the BCBS MA Renewal
- Customer will immediately see a fixed premium savings of \$2,228,423 compared to their current arrangements
- Customer is projected to close the year \$800,000 under initial claim projection, resulting in additional plan assets





FULLY INSURED EQUIVALENT

	Blue Cr	ross Blue Shield - HEALTH PLAN CURRENT PLAN	RATES
INSURANCE PLAN	HMO Blue New England \$1,000 Deductible	Preferred Blue PPO \$1,000 Deductible	Preferred Blue PPO \$2,000 Deductible
Deductibles (Single / Family)	\$1,000 / \$2,000	\$1,000 / \$2,000	\$2,000 / \$4,000
Office Visit / Specialist	\$25 copay	\$25 copay	Deductible then; \$25 copay
Emergency Room	\$150 copay Deductible then; \$150 copay Deductible then		Deductible then; \$150 copay
Inpatient	Deductible applies	Deductible applies Deductible applies Deductible applies	
Day Surgery	Deductible applies	Deductible applies	Deductible applies
High Tech Radiology	Deductible applies	Deductible applies	Deductible applies
Labs and X-Rays	Deductible applies	Deductible applies	Deductible applies
Prescription Drugs - 30 Day Retail	\$15 / \$30 / \$50	\$15 / \$30 / \$50	\$15 / \$30 / \$50
Prescription Drugs - 90 Day Mail Order	\$30 / \$60 / \$150	\$30 / \$60 / \$150	\$30 / \$60 / \$150
Coinsurance %	20% DME	20% DME	20% DME
Out of Pocket Maximum	\$5,450 / \$10,900	\$5,450 / \$10,900	\$5,450 / \$10,900
Enrollment Breakout			
Individual Enrollment 29 26 175 Employee & Spouse 13 3 31 Employee & Child(ren) 5 2 28 Family Enrollment 20 2 41 Monthly Premium Annual Premium	\$648.19 \$1,296.36 \$1,160.25 \$2,012.55 \$81,702.44 \$980,429.28	\$714.25 \$1,428.51 \$1,278.52 \$2,248.05 \$29,909.17 \$358,910.04	\$598.92 \$1,197.82 \$1,072.05 \$1,870.16 \$248,637.38 \$2,983,648.56
		CURRENT STRATEGY - HRA or HSA	
PFA / HRA / HSA Plan Information		None	

/	
Current Annualized Premium \$4,322,98	



FINAL

INSURANCE PLAN Deductible (Single /Family) \$2,000 / \$4,000 \$2,000 / \$4,000 \$25 copay \$20 foto \$20					
Office Visit / Specialist Emergency Room Inpatient Deductible then; \$750 copay Deductible then; \$750 copay Deductible then; \$750 copay Deductible then; \$1,000 copay Deductible then; \$25					
Deductible then; \$750 copay	/ \$4,000				
Inpatient Deductible then; \$1,000 copay Deductible then;					
Day Surgery High Tech Radiology Labs and X-Rays Prescription Drugs - 30 Day Retail Prescription Drugs - 90 Day Mail Order Coinsurance % Out of Pocket Maximum Enrollment Breakout Individual Enrollment Deductible then; \$1,000 copay Deductible th					
High Tech Radiology Labs and X-Rays Prescription Drugs - 30 Day Retail Prescription Drugs - 90 Day Mail Order Coinsurance % Out of Pocket Maximum Enrollment Breakout Individual Enrollment 29 26 175 Deductible then; \$1,000 copay Deductible then; \$25 copay Deductible					
Labs and X-Rays Prescription Drugs - 30 Day Retail Prescription Drugs - 90 Day Mail Order Coinsurance % Out of Pocket Maximum Enrollment Breakout Individual Enrollment 29 26 175 Deductible then; \$25 copay \$20 / \$40 / \$60 \$\$20 / \$40 / \$60 \$\$40 / \$80 / \$180 \$\$20% DME \$\$5,450 / \$10,900 \$\$Billed Rates From Insurance Carrier (FIXED COST) \$\$528.80	1				
Prescription Drugs - 30 Day Retail \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$20 / \$40 / \$60 \$2					
Prescription Drugs - 90 Day Mail Order \$40 / \$80 / \$180 Coinsurance % 20% DME Out of Pocket Maximum \$5,450 / \$10,900 Enrollment Breakout Billed Rates From Insurance Carrier (FIXED COST) Individual Enrollment 29 26 175 \$528.80 \$608.35					
Coinsurance % 20% DME Out of Pocket Maximum \$5,450 / \$10,900 Enrollment Breakout Individual Enrollment Billed Rates From Insurance Carrier (FIXED COST) Billed Rates From Insurance Carrier (FIXED COST) \$528.80					
Out of Pocket Maximum\$5,450 / \$10,900Enrollment BreakoutBilled Rates From Insurance Carrier (FIXED COST)Individual Enrollment2926175					
Enrollment Breakout Individual Enrollment 29 26 175 Billed Rates From Insurance Carrier (FIXED COST) \$528.80 Billed Rates From Insurance Carrier (FIXED COST) \$528.80					
Individual Enrollment 29 26 175 \$528.80 \$608.35					
Individual Enrollment 29 26 175 \$528.80 \$608.35					
Employee & Child(ren) 5 2 28 \$946.55	2				
Family Enrollment 20 2 41 \$1,641.88					
Monthly Premium \$66,654.35 \$277,996.30					
Annual Premium \$799,852.20 \$3,335,955.60					
\$755,05E1E0					
PFA Plan Information HMO PFA - Plan Specs - Member Responsibilities GOLD PFA - Plan Specs - Member Responsibilities SILVER PFA - Plan Specs - Member Responsibilities	sibilities				
Deductible (Single / Family) \$1,000 / \$2,000 \$1,000 / \$2,000 \$2,000					
Office Visit / Specialist \$25 copay \$25 copay \$25 copay \$25 copay \$25 copay Deductible then; \$150 copay Deductible then; \$150 copay					
Inpatient Deductible only Deductible only Deductible only					
Day Surgery Deductible only Deductible only Deductible only	3				
High Tech Radiology Labs and X-Ray Deductible only Deductible only Deductible only Deductible only Deductible only Deductible only					
Prescription Drugs - 30 Day Retail \$20 / \$40 / \$60 \$20 / \$40 / \$60					
Prescription Drugs - 90 Day Mail Order \$40 / \$80 / \$180 \$40 / \$80 / \$180					
Coinsurance (if applicable) 20% DME 20% DME 20% DME					
PFA PROJECTED PLAN COSTS (Variable Self-Insured Costs)					
Administration Cost (Annual Fee Separate) Monthly PSPM Fee: \$18.50 // Annual Fee: \$750.00					
Projected PFA Plan Payment By Group \$139,411.46	4				
Annualized Monthly Administrative Costs \$27,750.00					
Total Projected (Budgeted) PFA Costs \$167,161.46 \$230,680.64					
Enrollment Breakout HMO PFA Rates (Added To Billed Rates From Insurance Carrier) GOLD PFA Rates (Added To Billed Rates From Insurance Carrier) SILVER PFA Rates (Added To Billed Rates From Insurance Carrier)	rance Carrier)				
Individual Enrollment 29 26 175 \$85.65 \$85.65 \$85.65					
Employee & Spouse 13 3 31 \$171.29 \$171.29 \$94.77					
Employee & Child(ren) 5 2 28 \$158.44 \$158.44 \$87.67	5				
Family Enrollment 20 2 41 \$244.08 \$135.06					
Monthly Premium \$10,384.40 \$3,545.72 \$19,223.39					
Annual Premium \$124,612.81 \$42,548.64 \$230,680.64					
Enrollment Breakout HMO COMBINED Rates (To be used as payroll and COBRA rates) GOLD COMBINED Rates (To be used as payroll and COBRA rates) SILVER COMBINED Rates (To be used as payroll and	CODDA :t\				
	COBRA rates)				
Employee & Spouse 13 3 31 (\$1,228.89) (\$1,387.97)					
Employee & Child(ren) 5 2 28 \$1,176.59	6				
Family Enrollment 20 2 41 \$2,034.67					
Monthly Premium \$77,038.75 \$28,989.92 \$271,775.49					
Annual Premium \$924,465.01 \$347,879.04 \$3,261,305.84					
Current Annualized Premium \$4,322,987.88					
Projected Annualized Premium \$4,522,987.88					
	\$4,555,045.89 \$210,662.01				
4.970	4.9%				

HIGHLIGHTS

- BCBS MA as is Renewal was 9.9%
- By Moving from A Traditional Offering to PFA we were able to reduce the total projected cost to a 4.9% increase vs Current
- A savings of \$217,314 Compared to the BCBS MA Renewal
- Customer will immediately see a fixed premium savings of \$187,180 compared to their current arrangements
- Customer closed the year \$126,000 under initial claim projection, resulting in additional plan assets





Conclusion – Why PFA Strategy Works

PARTICIPATING FUNDING ARRANGEMENT™ - PFA

- Client is buying down to a more affordable (higher deductible health plan with more member cost sharing) plan.
- With the saving in buying "less of a health plan" from the market (BCBSMA, Tufts-Harvard Pilgrim, Allways, UHC, Aetna, Cigna) the client self insurers back the deductible and other member sharing that client previously had.
- Risk to client is basically non-existent as all fully insured plans have an out-of-pocket maximum of \$7k for each EE and \$14k for each Family (This is basically your reinsurance!)
- The client is now self-insuring low cost, high transactional claims (Deductibles, coinsurance, copayments, etc), not high cost, low transactional claims (Cancers, surgeries, Major Organ Transplant, etc.)
- This strategy exists for over 40,000 members in New England
- PFA strategy allows companies to keep the same medical carrier, same plan design and still save between 8%-15% in medical costs



Brown & Brown

STRATEGY #2 ArmadaCare – Ultimate Health Attract and Retain Talented Employees



Ultimate Health Via ArmadaCare

Our legacy product, the **Ultimate** Health executive plan, has helped employers boost coverage, leverage tax efficiencies* and improve retention for their key people for almost two decades.

Why We Do It

- Give employers the edge needed to retain, recruit & reward talent
- Support whole employee health: financial, physical, emotional & social wellbeing
- Help employees lead healthy, happy & productive lives

Ultimate Health Via ArmadaCare

- -Executive medical reimbursement plan, ULTIMATE HEALTH.
- -This Plan isn't offered to all employees
- -Client decides who get this plan and who does not (Eligibility is determined by Employer)
- -Key New Hire, Business Champions, Controller, Long Time Key Employee, Very Effective In Current Market



CUSTOMIZE

Deliver the right benefits to the right people by leveraging the primary plan and our unique supplemental plans together.



REWARD

Take a fresh look at tax-efficient* benefits as part of compensation, incentives or for employees' financial well-being.



CUSTOMIZE

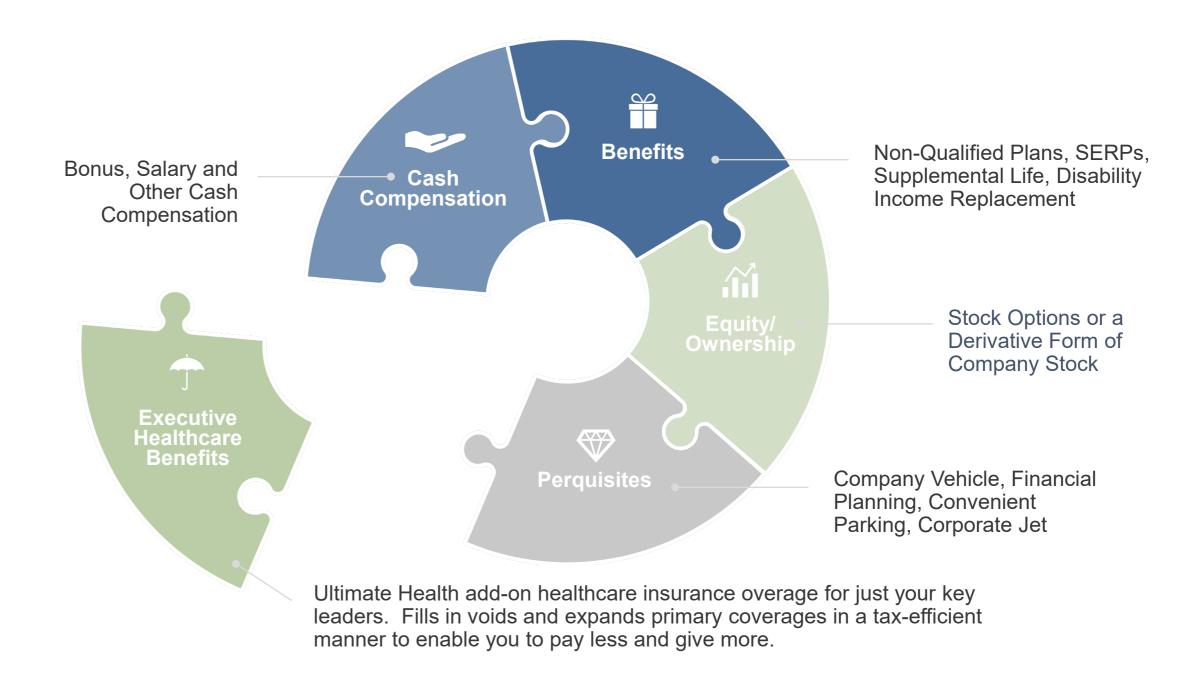
Gain an edge to compete against companies that can offer flexible schedules, remote-work arrangements or better salaries.

ULTIMATE HEALTH

PART OF EXECUTIVE COMPENSATION

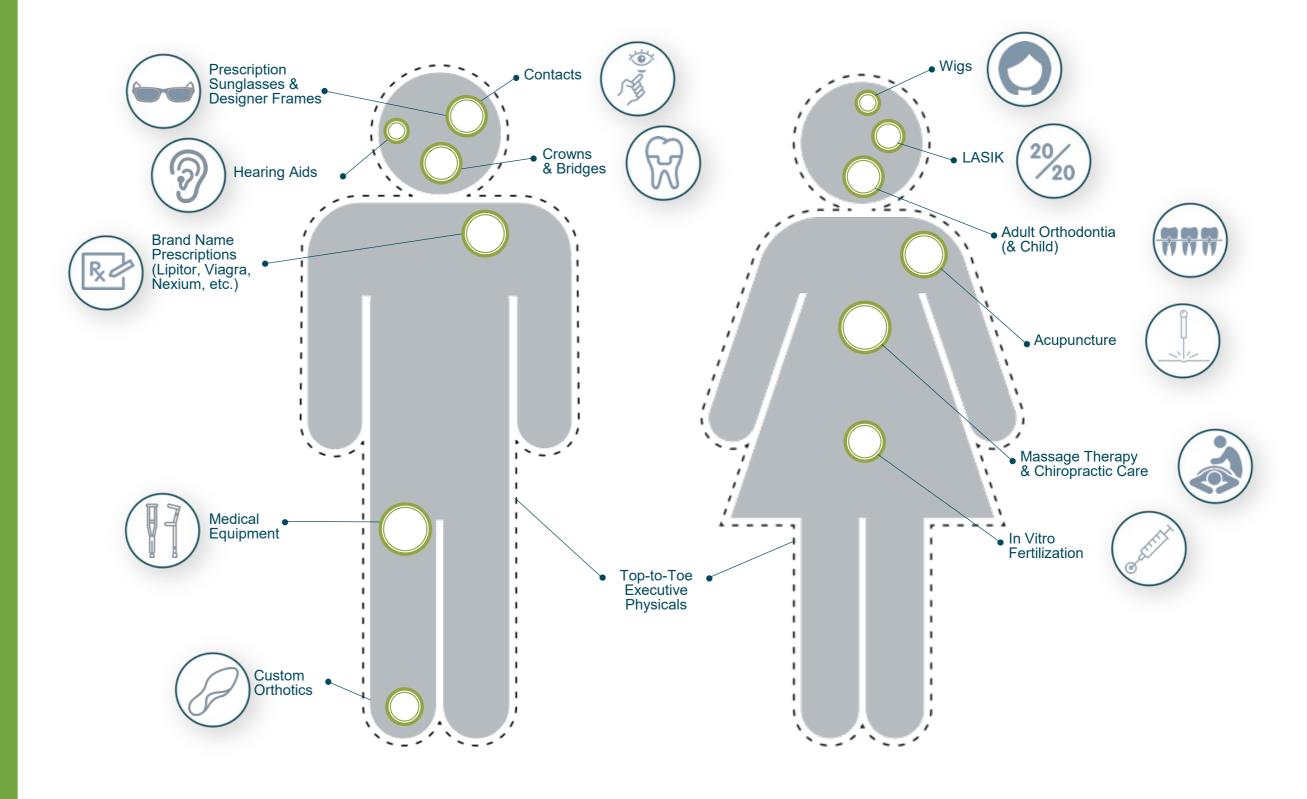
"People don't know what they want.
They want what they know."

"





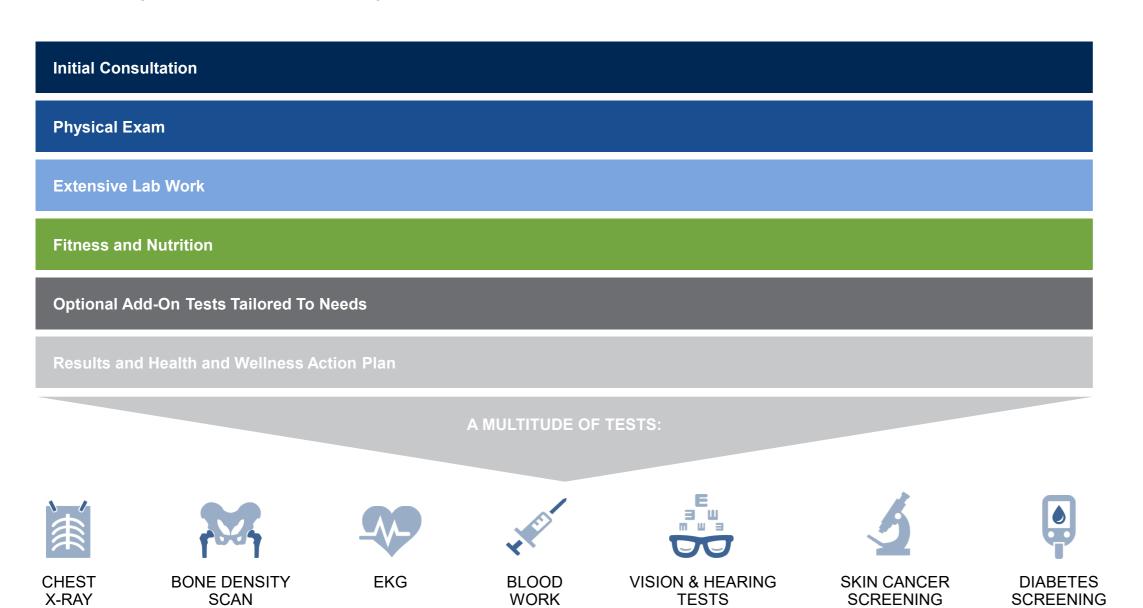
Offer flexible coverage to address all Health & Wellness needs





Elective Executive Physicals

ArmadaCare's elective Executive Physical program includes coverage toward and coordination of Executive Physicals for the primary member and enrolled spouse. These top-to-toe exams comprise:





Typically, performed over the course of a single 8hour day (with meals) and include dedicated time with a doctor to review results

VS.

Managing multiple appointments with multiple doctors

Employee Benefit Needs Change Year to Year

Flexibility Is Key





YEAR 1

Special

Chronic

Executive **Physical** Mental Health

Condition Rx

Unexpected

Travel **Emergency: Urgent Dental** Care Needed

Unexpected

YEAR 2

Mental Health

Special

Chronic Condition Rx

Unexpected

Child sports Injury: ER, TopDoc Connect for Specialist, Physical Therapy, Rx

YEAR 3

Special

Routine

Rx

Dental

Preventive

Medical

Routine

Medical

Dental

Preventive

Eye Exams

Maintenance

Maintenance

Mental Health Chronic Condition Rx

Unexpected

Travel Emergency: Lost Rx

FAMILY 2



Routine

Maintenance Medical

Routine

Rx

Dental

Medical

Preventive

Maintenance

Dental Preventive

Eye Exams

YEAR 1

Special

Acupuncture

Root Canal Contact

Lenses and Rx Sunglasses

Routine

Routine

Rx

Dental

Medical

Preventive

Maintenance

Maintenance Medical

Dental Preventive

Eye Exams

Routine

Maintenance

Medical

Rx

YEAR 2

Special

Acupuncture Mental Health

Contact Lenses and Rx Sunglasses Unexpected

In Vitro Fertilization Treatments

YEAR 3

Special

Massage Therapy

LASIK

Unexpected

Pregnancy: TopDoc Connect for Specialist, Hospital Stay

FAMILY 3



Routine

Rx

Dental Preventive

Maintenance Medical

YEAR 1

Special

Fillings Orthodontia Unexpected

Cancer Diagnosis:: TopDoc Connect for Specialist, Treatments, Rx

YEAR 2

Special

Orthodontia Dental Chronic Condition Rx Preventive

Unexpected

Routine

Rx Dental Preventive Maintenance Medical

YEAR 3

Special Unexpected **Oral Surgery**

Travel: Skiing Accident Requiring Medical Evacuation, TopDoc Connect

Alter Contribution Strategy With a Benefit Owners & Executives Will Use and Love

Instead of a raise or bonus, the business can invest a similar amount in a complementary insurance plan.

Because of the tax impact (tax deductible premiums for the business and the payments aren't taxable for the employee), it's a way for the owners and executives to pay less and get more.*

SOLUTION	EMPLOYEE TAKE-HOME VALUE	COST TO EMPLOYER
\$10,000 Compensation Change	\$6,000 (take-home increase after tax)	\$11,000 (payroll cost)
ArmadaCare Ultimate Health	\$100,000 (tax-free max family benefit)	\$10,000 (composite annual est. premium)

GIVE MORE

PAY LESS



HEALTH BENEFITS

are # 1 consideration before accepting or leaving a position (Fast Company and Glassdoor)



4 OUT OF 5
employees would prefer new
benefit over a pay raise
(AICPA)



^{*}This is not local, state or federal tax advice as each person & company is unique. It is recommended that you seek the independent counsel of a professional tax adviser. Example to show tax impact only. Premiums vary by product and are determined based on standard underwriting guidelines and characteristics of the group.

Flex Your Contribution Strategy

HOW TO INCREASE CONTRIBUTION FOR A SELECT CLASS OF EMPLOYEES

100% ER paid. ER now offers a greater % of contribution for this class.

Could move class to lower medical plan and still provide robust coverage.

ArmadaCare Solution For Select/Key Talent **Company Health Plan Contribution Strategy** 40% Employer 60% Employee

Cover costs beyond primary plan

- Co-pays, Ded
- Rx
- Dental, Vision
- Exec Phy
- Massage Therapy
- Adult Ortho

Total Coverage for All **Employees**



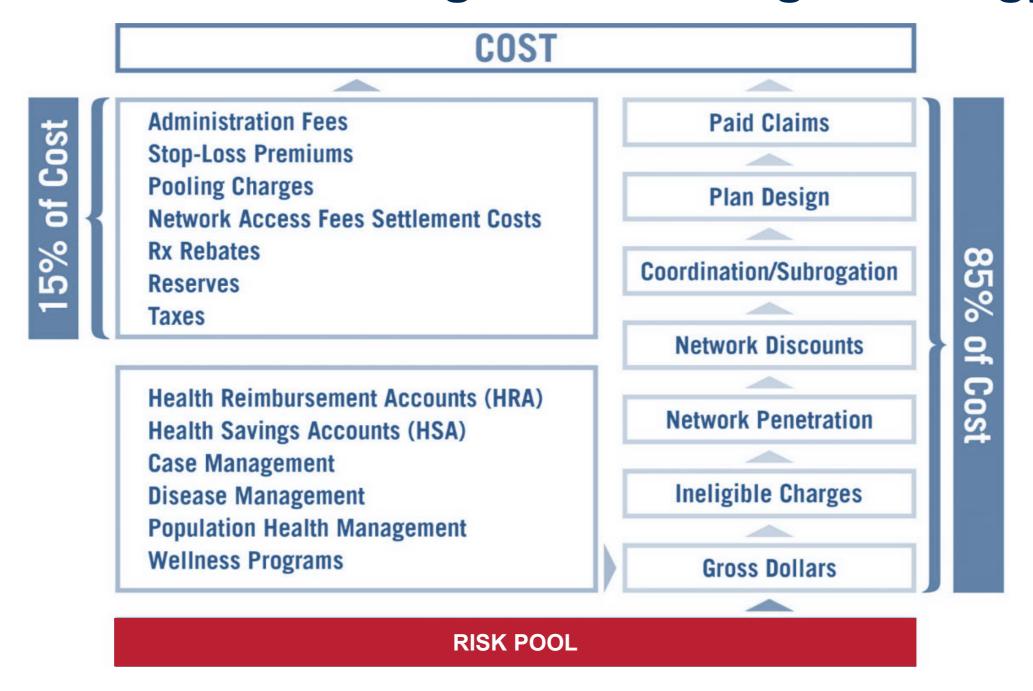
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STRATEGY #3 RPM – Risk Pool Management



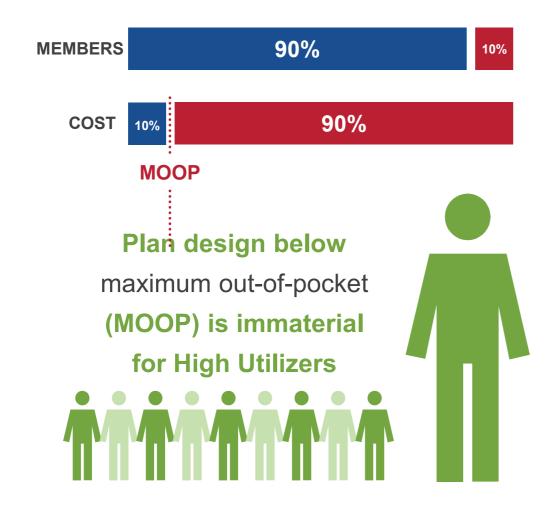
RETHINK HEALTH INSURANCE

Think Risk Pool not Plan Design when design strategy!





Large Claims Drive Costs NOT general Utilization



Level of Benefit	Members	% of Total Members	Total Paid	% of Total Paid	
None \$1 to \$100 \$101 to \$250 \$251 to \$500 \$501 to \$750 \$751 to \$1,000	1,897 1,804 3,192 3,528 1,983 1,532	9.08% 8.64% 15.28% 16.89% 9.49% 7.33%	\$109,779 \$546,298 \$1,291,348 \$1,219,147 \$1,337,499	.15% .72% 1.71% 1.61% 1.77%	6.0%
\$1,001 to \$1,500 \$1,501 to \$2,500	1,653 1,563	7.91% 7.48%	\$2,022,842 \$3,040,750	2.68% 4.03%	
\$2,501 to \$5,000 \$5,001 to \$10,000 Over \$10,000	1,579 944 1,216	7.56% 10.3% 4.52% 5.82%	\$5,534,360 \$6,623,548 \$53,813,629	7.33% 8.77% 71.24%	80.0%
Total	20,891	100.00%	\$75,539,204	100.00%	_

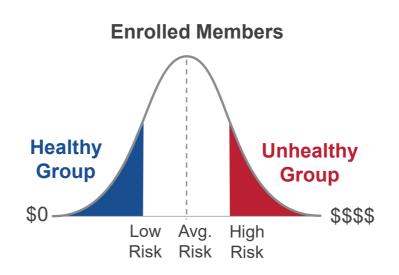


Split Risk Pool = Adverse Selection

	HSA Plan	PPO Plan
Premium Rate	\$470	\$550
Relative Richness	85%	100%
Employee Contribution	\$70	\$180
Difference in Contribution	40%	100%
Value	2.1	1.0

The result of **incentivizing** members to migrate down to the HSA plan:

- Lose healthiest risk from PPO
- Add unhealthier risk to HSA
- Less contributions = plan underfunded
- The cost of BOTH plans must increase









How To Change Your Risk Pool

- Medical carriers want as many families and members on the plan as possible (higher utilization, higher profit)
- Medical carriers make EE+1 and Family Tier attractive to increase membership (Increases risk to employer)
- Medical carrier Rate Ratios Individuals 1.0 – EE+1 2.0 – Family 3.0 (Attracts older unhealthier members)
- Industry Cost Ratios Individuals 1.0 – EE+1 2.5 – Family 3.8 (Real cost relativity of tier type)
- Ask medical carrier for claims by contract type Annual claims for just EEs, just EE+1, just Family
- Realign rates and rate ratios and employee contributions to reflect desired risk pool
- This can be done if client is fully insured or self insured; more direct savings when self insured
- Strategy allows employer's plan not to be selected against on average 65% of employees have spouses that have medical coverage as an option



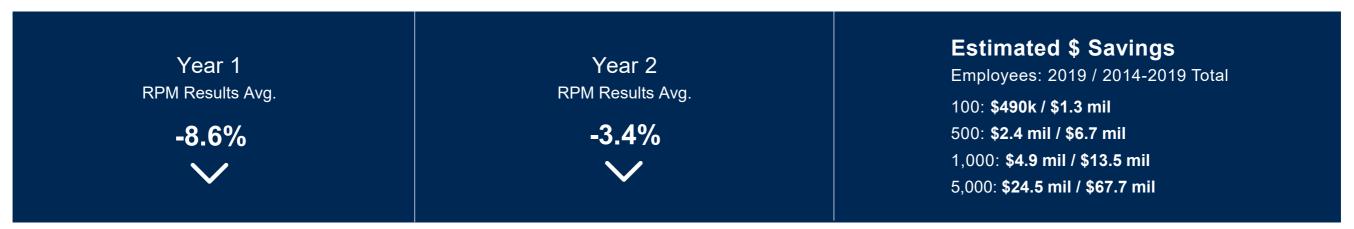
A Strategy with Proven Results

RISK POOL MANAGEMENT GROUP // 28 EMPLOYERS / 60,300 MEMBERS



National Trend* vs.
RPM Group

57.6% divergence!



RPM – Case Study #1



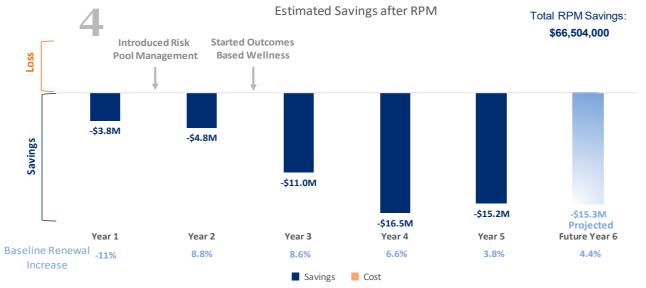
Massive enrollment shift from family to single tier

Risk Pool Management

These results were obtained by following all tenants of Risk Pool Management, including but not limited to:

- > Tier Alignment
- > Contribution Levels
- > Plan Design
- > Relative Richness

A properly executed outcomes based wellness program aided in the success of this client's Risk Pool Management strategy.



- + 7,000+ Employees
- + Service Industry
- East Coast

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STRATEGY #4 Rx, Technology, Human Interaction



Human Interaction

